Impact tables catalogue: climate, nature and social



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This impact table catalogue is part of the practical guide "Building the business case for sustainability", developed for corporate finance and sustainability practitioners connecting opportunities and financial drivers. To access the full report, please <u>click here</u>.

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03. Impact tables: social



01. Impact tables: climate

Energy source and demand

Table 1: Impact assessment of change energy source and demand for climate

	Potential impacts	
Impact: High	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example climate initiatives
Emissions and waste reduction	Reducing GHG emissions through efficient resources / processes and new technologies	Change energy source/ demand	Decarbonize production processes and technologies using low-carbon alternatives such as hydrogen Purchase and use of renewable energy (e.g., virtual Power Purchase Agreements, green tariffs) Onsite renewable generation and/or storage Substitute fossil fuel use in transportation with lower or zero-carbon alternatives

Financial drivers impacted	Intangible drivers impacted
(+) Increased revenue from customers looking to minimize their own footprint (+) Avoided cost of legal costs of compliance and environmental taxes (e.g. on emissions) (+) Reduced OpEx/CapEx with capital availability/financial support from green incentives, and tax credits; due to use of lowest cost abatement (+) Reduced cost of debt due to stable operating cost profile (+) Reduced cost of debt due to reduced emissions (+) Reduced cost of capital due to improved investor perception (+) Reduced OpEx due to reduced exposure to fossil fuel price variability (+/-) Change in OpEx as a result of using green/cleaner fuels, mobility, and consolidation of operations (-) Increased OpEx of transaction costs of power purchase agreements and associated structures and buyer considerations (-) Increased CapEx of building on-site renewable energy infrastructure (-) Increased CapEx to retrofit existing infrastructure for green energy	(+) Improved customer reputation linked to clear decarbonization pathway (+) Improved energy security due to being sheltered from geopolitical issues (+) Improved employee safety and security due to some fuels being safer to handle than others

Resources and energy efficiency (direct operations)

Table 2: Impact assessment of resource and energy efficiency improvement for climate

	Potential impacts	
Impact: Low	Speed: Fast	Cost: Low

Sustainability theme	Description	Opportunity	Example climate initiatives
			Develop process optimization policies and practices for direct operations, resource acquisition, and product distribution
			→ Retrofit infrastructure to be energy efficient
Emissions and waste	Reducing GHG emissions through efficient resources /	Improve resource / energy efficiency	Technological solutions like building information modelling, digitization, and AI to drive energy efficiency
reduction	processes and new technologies	(direct operations)	Raise energy efficiency standards for built environment assets
			Use of more sustainable packaging with lower energy inputs at either point of manufacture or end-of-life (e.g. biodegradable packaging, aluminum instead of plastic)

Financial drivers impacted	Intangible drivers impacted
(+) Avoided cost of environmental taxes (e.g. energy levy) and legal costs of compliance	(+) Improved productivity and employee satisfaction through efficient processes
(+) Reduced OpEx from lower energy use	(+) Product and process improvements arising from assess-
(+) Reduced OpEx/CapEx with financial support from green incentives, and tax credits	ment and adoption of energy efficiency measures (+) Positive externalities arising from innovation and process
(+) Reduced tax due to tax credits and capital allowance for energy efficient assets	optimization
(+) Reduced cost of debt due to reduced emissions	
(+) Reduced cost of equity and potential for share price rise due to improved investor perception	
(+) Higher value of fixed assets due to efficiency improvements	
(-) Increased CapEx from setting up new operating processes	
(-) Increased CapEx from retrofitting existing infrastructure	

Scope 3 and value chain emission reduction

Table 3: Impact assessment of Scope 3 and value chain emission reduction for climate

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example climate initiatives
Emissions and waste reduction	Reducing GHG emissions through efficient resources / processes and new technologies	Scope 3/ Value chain emissions reduction	 → Share targets and ambition → Engage and incentivize suppliers (beneficial payment terms) → Engage and incentivize costumers (discounts) → Engage and incentivize employees (green commute subsidies) → Implement decarbonization criteria in procurement → Build partnerships through alliances and coinvestments → Redesign the value chain/sourcing strategies

Financial drivers impacted	Intangible drivers impacted
(+) Avoided cost of environmental taxes (e.g. on emissions)	(+) Improved customer reputation
+) Improved cost of capital & financing access due to	(+) Improved investor perception
ninimization of exposure to carbon-related disruptions in the value chain	(+) Improved supplier relations achieved by engaging with suppliers to decarbonize
+/-) Changed COGS from different cost of sustainable inputs and transport	(+) Strengthened supplier relationships due to collaborative policies
(-) Increased CapEx required to upskill procurement teams, ensure support for the teams to engage and educate suppliers, and establish data systems to track suppliers and communicate with them.	F-11-1-1
(-) Increased OpEx for implementing capabilities	

Development and/or expansion of low emission goods and services (incl. circular economy)

Table 4: Impact assessment low emission goods and services development or expansion for climate

	Potential impacts	
Impact: High	Speed: Medium	Cost: High

Sustainability theme	Description	Opportunity	Example climate initiatives
Changing products and services	Capturing the opportunities presented by the transition through the adjustment of existing or new products and services or the capture of new markets	Development and/or expansion of low emission goods and services (inc. circular economy)	 → Develop products by recycling materials → Manufacture products by reusing waste/by-products → Develop or employ innovative carbon neutral/negative product manufacturing Note: This could include circular economy, which is further highlighted under nature in this report

Impact of embedding sustainability on Financial and Into	<u> </u>
Financial drivers impacted	Intangible drivers impacted
(+) Increased revenue from innovative products (+) Reduced COGS from lower cost of recycled inputs (+) Reduced COGS from lower cost of reusing waste/by-products as inputs (+) Avoided cost of environmental taxes (+) Reduced OpEx/CapEx from access to funding e.g., governments funds, and incentive schemes (+) Better cost of debt for development of lower-emission products (+) Better cost of equity through access to green funds (-) Increased R&D costs to design and develop innovative products (-) Increased Marketing and Advertising costs to build brand and customer base (-) Increased CapEx to set-up processes and infrastructure	(+) Improved brand and customer reputation driven by first mover advantage (+) Improved investor perception (+) Attraction and retention of employees

Sustainability-based financial products

Table 5: Impact assessment of sustainability-based financial products for climate

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: Low

Sustainability theme	Description	Opportunity	Example climate initiatives
Changing products and services	Capturing the opportunities presented by the transition through the adjustment of existing or new products and services or the capture of new markets	Sustainability-based financial products	→ Develop green finance investment products for access to capital, e.g., sustainability linked loans, loans for electric vehicles

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted Intangible drivers impacted		
(+) Increased revenue by attracting new customers (-) Increased COGS to develop new financial products (-) Increased OpEx of marketing and selling the products	(+) Improved investor perception (+) Improved reputation	

Scale-down activity

Table 6: Impact assessment of scale-down activities for climate

Potential impacts		
Impact: Medium	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example climate initiatives
Changing products and services	Capturing the opportunities presented by the transition through the adjustment of existing or new products and services or the capture of new markets	Scale Down Activity	 → Close or consolidate physical sites to streamline production or minimize duplication. → Reduce or consolidate service lines or product offerings. → Specialize or limit existing product or service lines to reduce value chain complexity.

Financial drivers impacted	Intangible drivers impacted
(+) Reduced COGS due to reduction of value chain complexity or size and leveraging of economies of scale	(+/-) Changing brand and customer reputation associated with both positive and negative perceptions of the newly
+) Reduced OpEx from discontinued service lines	specialized products
(+) Reduced CapEx from reduced implementation of new products and services	(-) Reduced employee satisfaction due to reduced job security as the organization shifts product lines or close
(+/-) Revenue changes for due to changing product and service offerings	locations

Company-wide climate resilience strategy development

Table 7: Impact assessment of company-wide climate resilience strategy development

	Potential impacts	
Impact: Medium	Speed: Slow	Cost: Low

Sustainability theme	Description	Opportunity	Example climate initiatives
Climate change adaptation	Improving resilience of infrastructure, operations and supply chain to climate-related physical hazards	Company-wide climate resilience strategy development	 → Diversify operations and supply chain → Move assets to lower risk zones → Update and improve business continuity plan

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced cost of capital with reduced risk to assets (+) Avoided cost of downtime/business interruption (+) Reduced OpEx from lower insurance premiums (+) Reduced COGS from lower input costs achieved by supplier diversification (-) Increased OpEx from implementing resilience capabilities and shifting supply chains	(+) Improved business resilience and continuity (+) Improved employee wellbeing with better security to physical risk (+) Improved customer reputation by minimizing business disruption	

Site-specific physical risk management

Table 8: Impact assessment of site-specific physical risk management for climate

	Potential impacts	
Impact: Low	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example climate initiatives
Climate change adaptation	Improving resilience of infrastructure, operations and supply chain to climate-related physical hazards	Site-specific physical risk management	 → Site adaptation → Physical infrastructure improvements → Technology to minimize climate risk impact, e.g., flood warning systems → Update insurance policies

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Better cost of capital with reduced risk to assets (+) Reduced OpEx form lower insurance premiums (+) Avoided cost from asset and inventory damages and losses (+) Avoided cost of downtime/business interruption (+) Increased current asset value from reduced risk (-) Increased COGS from increased warehousing costs (-) Increased general expenses from increased maintenance and repair costs (-) Increased CapEx from increased costs to protect and reinforce plants and equipment	(+) Improved business resilience and continuity (+) Improved employee wellbeing with better security to physical risk (+) Improved customer reputation by minimizing business disruption	

Residual emissions

Table 9: Impact assessment of how to neutralize residual emissions for climate

	Potential impacts	
Impact: High	Speed: Slow	Cost: High

Sustainability theme	Description	Opportunity	Example climate initiatives
Carbon Capture and Storage (CCS)	Carbon Capture and Storage (removal and sequestration of carbon produced by the organization)	Neutralize residual emissions	Implement technologies such as: → Direct carbon capture, use and storage (CCUS) → Direct Air Capture (DAC) → Bioenergy with carbon capture and storage (BECCS)

Financial drivers impacted	Intangible drivers impacted
(+) Avoided cost of environmental taxes (e.g. on emissions) (-) Increased CapEx from setting up new operating processes (+) Increased organizational resilience due to preservation of production capacity while implementing technology to negate its emissions impact (+) Reduced cost of debt due to lower emissions (+) Increased financial stability due abatement of financial risks arising from carbon taxation or other costing schemes (-) Increased cost of equity driven by uncertainties around technology maturity (-) Increased OpEx for operating emissions removal assets (-) Increased R&D for development	(+) Improved customer reputation linked to clear decarbonization pathway (+) Improved investor perception driven by meeting targets due to the neutralization of the hard to reduce emissions in hard-to-abate sectors.

Company-wide climate policies

Table 10: Impact assessment of company-wide climate policies

	Potential impacts	
Impact: Medium	Speed: Fast	Cost: Medium

Sustainability theme	Description	Opportunity	Example climate initiatives
			→ Apply internal carbon pricing
		Company-wide	ightarrow Set the right KPIs to track performance
	Policies and activities that help in transforming		ightarrow Create an enabling governance structure
Internal policies			ightarrow Reward performance / incentivization
business model and strategy	climate policies	→ Deploy employee climate training	
		→ Engage employees in decarbonization	
			→ Adaptation to reporting regulations

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Avoided cost of compliance and environmental taxes	(+) Improved investor perception	
(+) Increased financing opportunities due to improved	(+) Better brand and customer reputation	
(-) Increased general expenses from increased reporting and compliance	(+) Improved employee alignment/actions to sustainability goals helping to create more holistic business outcomes	
(-) Increased OpEx from implementing capabilities	(+) Improved capacity for strategic decision-making aligned with sustainability goals	
	(+) Increased long term resilience due to improved sustainability risk management procedures	

Natural climate solutions (NCS)

Table 11: Impact assessment of support or investment in natural climate solutions (NCS)

	Potential impacts	
Impact: N/A*	Speed: Fast	Cost: High

Sustainability theme	Description	Opportunity	Example climate initiatives
		Direct financial and strategic integration of high quality and verified carbon offsetting initiatives either in accredited international or domestic carbon credit schemes	
Natural climate solutions	Supporting initiatives that offset emissions	Support/ investment in natural climate solutions (NCS)*	Counterbalance any unabated emissions year- on-year through the purchase and retirement of high-quality NCS voluntary carbon credits (emission reductions and removals)
		Go beyond net zero to climate negativity by purchasing and retiring high-quality NCS voluntary carbon credits; this could also contribute to addressing historical emissions	

Financial drivers impacted	Intangible drivers impacted
(+) Avoided cost of environmental taxes, fines from governments, and litigation	(+/-) Potential reputational shift associated with both positive and negative perceptions of offsetting
(+) Reduced cost of capital due to access to green financing mechanisms	(+) Improved investor support due to meeting carbon- reduction goals through the judicious use of high-quality NCS
(-) Increased OpEx of purchasing high-quality NCS carbon credits	carbon credits
(-) Increased CapEx for direct investments in initiatives related to high-quality NCS carbon credits	

^{*}The guide includes offsetting as an opportunity under the theme of Natural Climate Solutions, but does not rate its sustainability impact. This is because it should only be used for 'hard-to-abate' or 'residual' emissions following active efforts to reduce total emissions.

02. Impact tables: nature

Pollution reduction

Table 12: Impact assessment of pollution reduction for nature

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: High

Sustainability theme	Description	Opportunity	Example nature initiatives
Minimize impacts on nature	Improving business process to reduce a company's impact	Reduce pollution	 → Reduce nutrient pollution → Solid waste treatment → Reduce chemical use and discharge in natural ecosystem → Wastewater management

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Avoided costs of reduced fines for non-compliance (+) Reduced OpEx due to reduced material inputs and waste removals (+) Reduced cost of capital owing to reduced impact on nature	(+) Improved customer reputation as a nature-conscious business (+) Improved investor perception (+) Improved employee wellbeing	
 (-) Increased OpEx from deployment of capabilities (-) Increased CapEx for developing pollution reduction and waste treatment processes 		

Circular economy practices

Table 13: Impact assessment of implementing circular economy practices for nature

	Potential impacts	
Impact: High	Speed: Medium	Cost: Low

Sustainability theme	Description	Opportunity	Example nature initiatives
Minimize adverse impacts on natural capital assets	Improving business process to reduce a company's impact	Implement circular economy practices	 → Development of circular design (inc. modularity, ecodesign, durability). → Development of programs to promote remanufacturing, refurbishment, and repair. → Reduced natural raw material use → Reduce and reuse products and waste → Develop or improve end-of-life programs including collection, recycling and remanufacturing

Improving circularity in the value chain has impacts across climate AND nature. For example, circular economies mitigate GHG emissions and climate change through the slowing and narrowing of resource loops by increasing material efficiency. This also relieves pressure from nature by reducing the needs for raw material extractions.

For the purposes of this report, we've decided that Circular Economy is more aptly placed as an opportunity in nature, but are conscious that this opportunity, in particular, is intersectional across the sustainability space.

Financial drivers impacted	Intangible drivers impacted
(+/-) Changed revenues from higher priced but longer lasting/more durable circular products	(+) Improved customer and brand reputation by demonstrating leadership and commitment
(+) Reappreciation of products through the consistent cycle	(+) Attraction and retention of talent
of reuse, remanufacturing, refurbishment, and eventual recycling.	(+) Reduced value chain risk in a resource-constrained world through the continued ability to reuse and remanufacture
(+) Reduced COGS from reusing waste/using recycled waste	existing products.
(+) Avoided costs of tax expense (e.g., landfill tax or similar fees)	
(-) Increased CapEx to set up new manufacturing/operating processes	
(-) Increased R&D costs of new circular solutions	

Sustainable resource management

Table 14: Impact assessment of sustainable resource management for nature

	Potential impacts	
Impact: High	Speed: Slow	Cost: High

Sustainability theme	Description	Opportunity	Example nature initiatives
Minimize adverse impacts on natural capital assets/ Manage dependencies on nature	Improving business process to reduce a company's impact	Sustainable resource management	 → Undertake a Circular Economy business review → Implement practices to improve soil health → Implement sustainable timber production → Implement sustainable fisheries management (e.g. MSC-certified) → Implement water conservation measures → Eliminate or reduce water discharged → Reduce (impact of) extractive activities → Reduce land use

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced OpEx from reduced input costs (e.g. fertilizer, irrigation)	(+) Improved customer and brand reputation as a nature- conscious business	
(+/-) Changed revenue by selling products with certification at premium, but risk of customer base loss	(+) Increase client base and attract investors and customers (+) Improved reputation and relations with external	
(+/-) Change in procurement cost due to switching supplier	stakeholder/community that use the shared resource	
(+/-) Increased or decreased COGS by transitioning to sustainable supply		
(-) Increased OpEx of implementing sustainable resource management capabilities		
(-) Increased OpEx for certification fees		

Initiatives for business resilience

Table 15: Impact assessment of dependency focused initiatives for business resilience

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example nature initiatives
Conserve and restore natural capital assets/ manage dependencies on nature	Actively investing in ecosystem creation, conservation and restoration	Dependency* focused initiatives for business resilience	Ecosystem creation, conservation and restoration for: → Conserving and managing important watersheds and waterbodies → Regenerative agriculture practices → Natural flood management → Natural pollinator initiatives → Protecting raw material sources → Conserving natural waste treatment → Sustainable Urban Drainage Systems (SUDS)

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from sales to nature-conscious customers (+) Reduced cost of capital from access to preferential financing regimes like sustainability-linked bonds (SLBs) (+) Avoided costs of business interruptions (+) Avoided costs of legal compliance and fines for damage to High Conservation Value areas	(+) Improved customer and brand reputation as a nature-conscious business (+) Improved investor perception (+) Improved employee well-being	
(+) Reduced OpEx/CapEx with financial support e.g., government funding, and green incentives (+) Reduced cost of insurance due to increased indirect business resilience (-) Increased OpEx from increased R&D and advertising costs		

^{*}Note: For the purpose of this exercise, we have chosen to group initiatives under impact or dependency based on whether the company's primary motivation would be to protect the natural capital on which it is dependent or to minimize its impact on nature.

Initiatives for ecosystem resilience

Table 16: Assessment of impact focussed initiatives for ecosystem resilience

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: High

Sustainability theme	Description	Opportunity	Example nature initiatives
Conserve and restore natural capital assets/ manage dependencies on nature	Actively investing in ecosystem creation, conservation and restoration	Impact* focused initiatives for ecosystem resilience	 → Investment in ecosystem (e.g., rainforest) restoration programs → Invest in local green spaces and nature reserves → Implement Biodiversity Net Gain (BNG) → Implement green roofing on owned property → Invest in ecological restoration of degraded land

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from sales to nature-conscious customers (+) Reduced cost of capital from access to preferential financing regimes like sustainability-linked bonds (SLBs) (+) Reduced OpEx/CapEx with financial support e.g., government funding, green incentives, and tax credits (+) Reduced cost of insurance due to increased indirect business resilience (+) Increased revenue from use of carbon/nature credit markets (-) Increased CapEx from initiative investment (-) Increased OpEx from increased R&D and advertising costs	(+) Improved reputation as a nature-conscious business (+) Increased client base and new investors and customers attracted	

Nature-conscious products and service

Table 17: Assessment of impact of nature-conscious products and services

	Potential impacts	
Impact: High	Speed: Medium	Cost: High

Sustainability theme	Description	Opportunity	Example nature initiatives
New products and services	Capturing the opportunities presented by a growing awareness of impact on nature through the development of new products or the capture of new markets	Nature-conscious products and services	 → Create plant-based consumer goods alternatives → Produce cross-laminated timber for construction → Provide sustainable tourism in support of ecosystems

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from product sales to nature- conscious customers (+) Reduced cost of capital from access to preferential financing regimes like sustainability-linked bonds (SLBs) (+) Reduced OpEx/CapEx with financial support e.g., government funding, and green incentives (-) Increased COGS from increased cost of raw materials (-) Increased OpEx from increased advertising costs (-) Increased CapEx to set up new manufacturing/operating processes	(+) Improved reputation as a nature-conscious business (+) Attract and retain talent (+) Increased client base and new investors and customers attracted	

Nature-based financial products

Table 18: Impact assessment of nature-based financial products

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: Low

Sustainability theme	Description	Opportunity	Example nature initiatives
New products and services	Capturing the opportunities presented by a growing awareness of impact on nature through the development of new products or the capture of new markets	Nature-based financial products	 → Creating asset classes for nature → Creating nature-related equity benchmarks

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from product sales to nature- conscious customers	(+) Improved reputation as a nature-conscious business	
(+) Reduced cost of capital due to access of sustainable financing		

Internal policies and operational transformation

Table 19: Impact assessment of internal policies and operational transformation for nature

	Potential impacts	
Impact: Low	Speed: Fast	Cost: Low

Sustainability theme	Description	Opportunity	Example nature initiatives
Internal policies / operational transformation	Policies such as a price for nature or a deforestation standard underpin the rolling out of other initiative types, while coalitions drive broader value	Internal policies/ operational transformation	 → Align governance structures to prioritize nature → Development of a policy that recognizes impacts and dependencies, with strategic integration of mitigation levers → Nature strategy → Linking nature goals to remuneration packages

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from product sales to nature- conscious customers	(+) Improved reputation as a nature-conscious business	
(+) Reduced OpEx/CapEx with financial support e.g., government funding, and green incentives		

03. Impact tables: social

Risks and injuries

Table 20: Impact assessment of how to minimize risks and injuries

	Potential impacts	
Impact: Low	Speed: Fast	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Health and Safety	Improving working conditions, health, and safety measures for both permanent and contract employees across supply chain	Minimize risks and injuries	Implementing safety measures across operations Offering healthcare insurance with increased coverage Developing policies to minimize risk and address injuries Instituting measures for Infection and disease prevention

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced OpEx form lower insurance premiums and healthcare expenditure	(+) Improved media reputation and lower reputational damage	
(+) Better cost of capital as lenders and investors look for improved social measures	(+) Improved productivity and reduced downtime (+) Improved attraction and retention of talent as the	
 (+) Avoided costs from lower litigation cases (+) Avoided cost of absence from work and business downtime 	upcoming employee generations prefer to work for companies that have strong social/employee programs (+) Improved retention of older workers in employment	
(+) Avoided costs of hiring replacement/temporary staff		
(-) Increased OpEx/CapEx of reasonable adjustments and implementing safety measures		

Safe and secure workplace

Table 21: Impact assessment of how to provide a safe and secure workplace

Potential impacts		
Impact: Low	Speed: Fast	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Health and Safety	Improving working conditions, health, and safety measures for both permanent and contract employees across supply chain	Provide a safe and secure workplace	 → Initiatives to promote health, considering intersectionality → Ergonomic infrastructure → Flexible working hours, job-sharing → Mental and physical health support → Bespoke insurance cover → Parental support initiatives

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced OpEx from improved productivity (+) Avoided costs of rehiring due to lower attrition rate (+) Avoided costs of absence from work (+) Avoided healthcare costs (-) Increased OpEx/CapEx of reasonable adjustments and instituting employee well-being measures	(+) Improved productivity and mental wellbeing (+) Improved attraction of talent as the upcoming employee generations prefer to work for companies that have strong social/employee programs (+) Improved retention of older workers in employment	

Labor exploitation

Table 22: Impact assessment of how to provide a safe and secure workplace

Potential impacts		
Impact: Medium	Speed: Fast	Cost: Low

Sustainability theme	Description	Opportunity	Example social initiatives
Labor rights	Enhancing employment standards and policies that promote labor rights to limit discrimination and marginalization	Combat labor exploitation	 → Abolition of forced labor including child labor → Ensuring living wages and fair labor practices → Provision of labor rights for all workers including migrant workers → Protection of the right to organize for collective bargaining → Policies for upholding worker rights of contract workers and employees

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced OpEx from improved productivity	(+) Improved media reputation	
(+) Better cost of capital	(+) Improved employee value	
(+) Avoided costs from lower litigation cases	(+) Improved investor perception	
(+) Avoided costs of labor conflicts and business disruptions and absence		
(+/-) Changes in OpEx for implementing measures		

Equity in labor practices

Table 23: Impact assessment of equity in labor practices

	Potential impacts	
Impact: Low	Speed: Fast	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Labor rights	Enhancing employment standards and policies that promote labor rights to limit discrimination and marginalization	Equity in labor practices	 → Initiatives to promote Diversity, Equity, and Inclusion → Ensuring equal pay

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Better cost of capital	(+) Improved media reputation	
 (+) Reduced OpEx from improved productivity and employee satisfaction (+) Avoided costs of managing reputation damage (+) Avoided costs of rehiring due to lower attrition rate (-) Increased OpEx of instituting equal opportunity measures 	(+) Improved employee sentiment (+) Improved attraction of talent as the upcoming employee generations prefer to work for companies that have strong DEI policy	

Diverse, equitable and inclusive value chains

Table 24: Impact assessment of a diverse, equitable and inclusive value chain

Potential impacts		
Impact: High	Speed: Slow	Cost: High

Sustainability theme	Description	Opportunity	Example social initiatives
Labor rights	Enhancing employment standards and policies that promote labor rights to limit discrimination and marginalization	Diverse, equitable, and inclusive value chain	 → Setting standards for health, safety, and injuries for workers across supply chain → Engaging with suppliers and vendors across supply chain to ensure living wages → Setting standards for suppliers against modern slavery, and child labor → Sign up to voluntary industry standards → Ethical and transparent tax adherence strategies

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted Intangible drivers impacted		
(+) Avoided costs from lower litigation cases (+) Avoided cost of downtime/business (-) Increased OpEx for engaging with suppliers and vendors	(+) Improved media reputation and reputational benefits (+) Improved employee productivity and value (+) Improved supplier relations	

Organizational culture inclusion in the workplace

Table 25: Impact assessment of organizational culture inclusion in the workplace

Potential impacts		
Impact: Low	Speed: Medium	Cost: Low

Sustainability theme	Description	Opportunity	Example social initiatives
Prepare people for the future of work	Developing human capital and build capacity of employees	Organizational culture inclusion in the workplace	 → Talent retention initiatives → Employee engagement activities → Recruitment policies

Impact of embedding sustainability on Financial and Intangible drivers	
Financial drivers impacted Intangible drivers impacted	
(+) Avoided costs of hiring new talent	(+) Improved media reputation and reputational benefits
(+) Reduced OpEx from increased productivity	(+) Improved employee productivity and value
(+) Reduced OpEx from lower attrition rate	(+) Improved employee retention
(-) Increased OpEx of running company-wide initiatives	(+) Attraction of talent

Capacity building

Table 26: Impact assessment of capacity building

Potential impacts		
Impact: Low	Speed: Fast	Cost: High

Sustainability theme	Description	Opportunity	Example social initiatives
Prepare people for the future of work	Developing human capital and build capacity of employees	Capacity building	 → Learning and development → Training programs → Supporting professional qualification programs for employees → Programs to support professional certifications and qualifications

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Cost savings from boost in productivity (-) Increased CapEx from development of initiatives (-) Increased OpEx of running company-wide initiatives	(+) Improved employee productivity and value (+) Improved employee retention (+) Attraction of talent	

Consumer-centric design and product manufacturing

Table 27: Impact assessment of consumer-centric design and product manufacturing

Potential impacts		
Impact: Low	Cost: High	

Sustainability theme	Description	Opportunity	Example social initiatives
Consumer protection	Promoting consumer protection measures by focusing on product liability measures and abolishing controversial sourcing	Consumer-centric design and product manufacturing	 → Product quality testing and assurance → Ensuring consumer-related information is present

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from better product quality	(+) Improved customer reputation	
(+) Reduced OpEx with lower product return and repair	(+) Improved investor perception	
(+) Avoided costs from lower litigation cases and fines	(+) Improved media reputation	
(+) Better cost of capital as lenders and investors look for improved social measures		
(-) Increased OpEx/CapEx of implementing product quality control measures		

Ethical marketing and sales

Table 28: Impact assessment of of ethical marketing and sales

Potential impacts		
Impact: Low	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Consumer protection and product liability	Promoting consumer protection measures by focusing on product liability measures and abolishing controversial sourcing	Ethical marketing and sales	 → Preventing deceptive marketing → Maintaining customer privacy → Ethical AI and participatory data collection practices → Ensuring transparency in data collection and distribution

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Increased revenue from better customer retention	(+) Improved customer reputation	
(+) Avoided costs from lower litigation cases and fines	(+) Improved investor perception	
(+) Better cost of capital as lenders and investors look for improved social measures	(+) Improved media reputation	
(-) Increased OpEx of higher cost of sales and marketing		

Socially-conscious financial products

Table 29: Impact assessment of socially-conscious financial products

	Potential impacts	
Impact: Medium	Speed: Medium	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
New products and services	Capturing the opportunities presented by a growing awareness of social issues through the development of new products or the capture of new markets.	Socially-conscious financial products	 → Social impact bonds → Outcome contracts → Payment/banking solutions for unbanked

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted Intangible drivers impacted		
(+) Increased revenue with access to new customers (+) Better cost of capital with access to government funds, social finance, and impact investments (-) Increased OpEx/CapEx of launching new products	(+) Improved reputation (+) Improved investor perception	

Access to essential products and services

Table 30: Impact assessment of socially-conscious financial products

	Potential impacts	
Impact: Medium	Speed: Slow	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
New products and services	Contributing to external and internal access to goods and services throughout the value chain	Access to essential products and services	 → Promoting affordability for products in underserved markets. → Public-private collaborations to drive market expansion

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted Intangible drivers impacted		
(+) Reduced OpEx from community partnerships	(+) Improved reputation	
(+) Avoided cost of litigation and fines	(+) Improved employee value	
(+) Avoided cost of community disputes and uprisings	(+) Improved investor perception	
(-) Increased OpEx/CapEx for research and development of new products and services	(+) Improved market capture from partnerships	

Adverse impacts on society

Table 31: Impact assessment of how to minimize adverse impacts on society

	Potential impacts	
Impact: High	Speed: Slow	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Community development	Contributing to external stakeholder concerns and community development by ensuring access to social opportunities	Minimize adverse impacts on society	 → Upholding rights of indigenous people and local communities → Employing local communities → Managing unintended impact on communities, e.g., managing in-bound migration and cost of living

Impact of embedding sustainability on Financial and Intangible drivers		
Financial drivers impacted	Intangible drivers impacted	
(+) Reduced OpEx from lower cost of hiring local employees (+) Avoided cost of litigation and fines (+) Avoided cost of community disputes and uprisings (-) Increased OpEx/CapEx for implementing programs that minimize the impact	(+) Improved reputation (+) Improved employee value and reduced retention (+) Improved investor perception	

Socio-economic responsibility

Table 32: Impact assessment of socio-economic responsibility

	Potential impacts	
Impact: High	Speed: Slow	Cost: Medium

Sustainability theme	Description	Opportunity	Example social initiatives
Community development	Contributing to external stakeholder concerns and community development by ensuring access to social opportunities	Socio-economic responsibility	 → Economic development including employment generation and engagement → Access to basic services related to health including water, sanitation, education, energy, housing, and financial inclusion for local communities → Grants, donations, and investments in community development initiatives → Charitable investments → Job creation vs displacement

Impact of embedding sustainability on Financial and Intangible drivers	
Financial drivers impacted	Intangible drivers impacted
(+) Avoided cost of litigation and fines	(+) Improved reputation
(+) Better cost of capital with access to government funds, social finance, and impact investments	(+) Improved investor perception
(-) Increased OpEx/CapEx for implementing programs that minimize the impact	



